# Adopting e-vote: innovation, risks, and lawsuits

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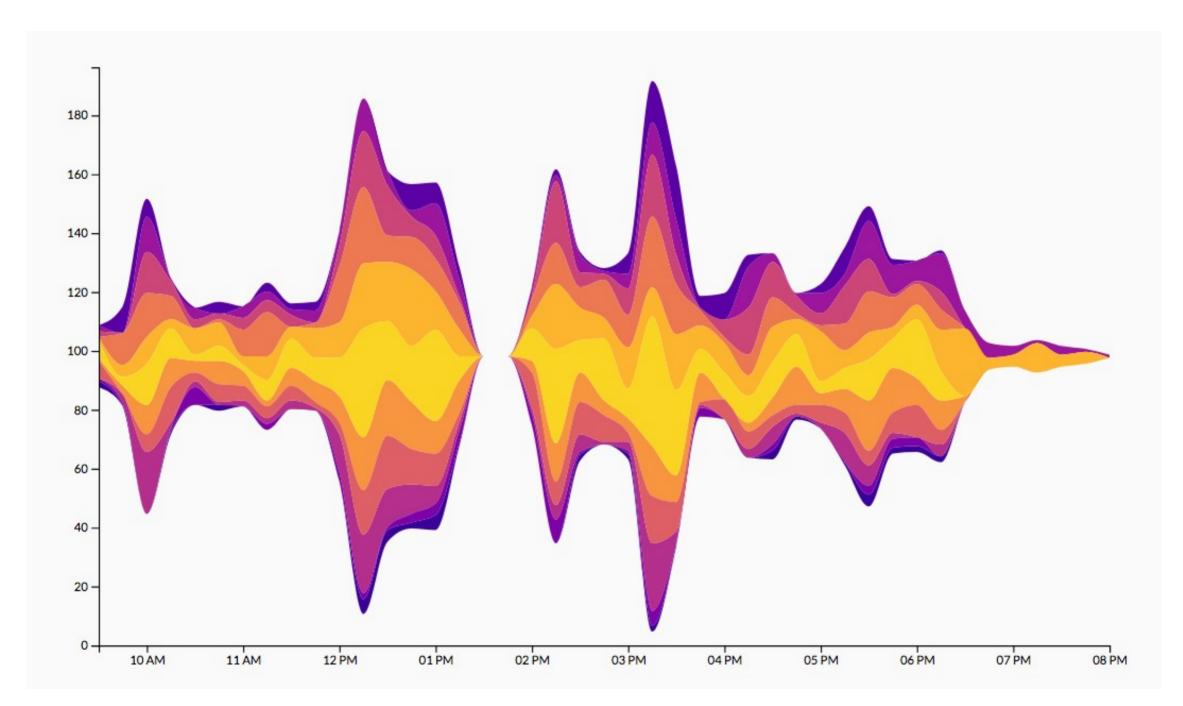
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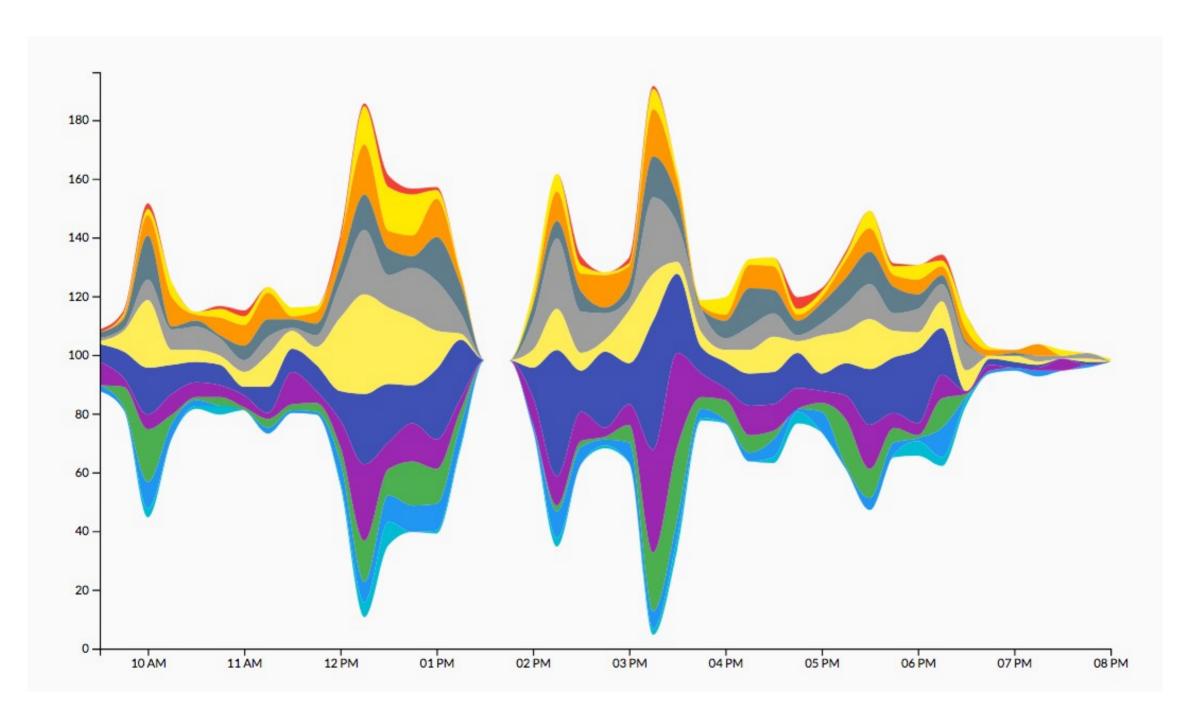


## **Elections in NTU**

- The 30,000-elector event drew significant influence to the society, almost a democracy sandbox by itself.
- Even before martial law was lifted in Taiwan, Student Association in NTU adapted a new constitution in 1988, with separation of powers and direct presidential election.
- With a rich history of electoral suit, NTU bears an extremely detailed voting regulations in a nationwide scale.

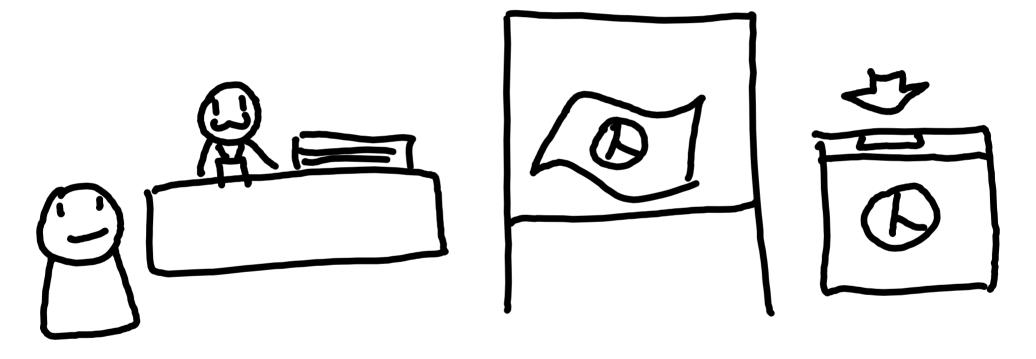


Elector-Time stream graph of 2017 Spring NTUSA Joint Election, colored by voting station



Elector-Time stream graph of 2017 Spring NTUSA Joint Election, colored by college

## **Traditional vote**



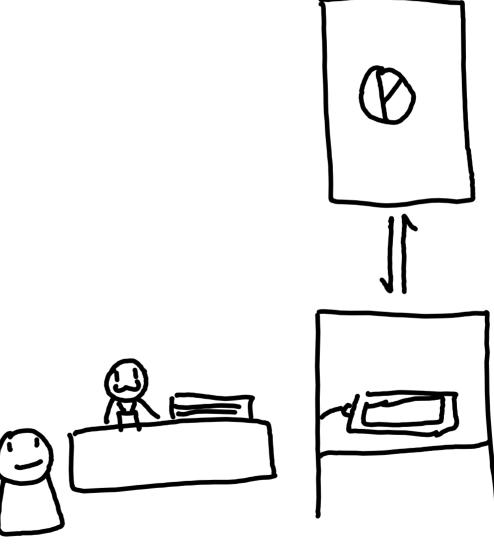
- 1 Examine student ID and current registration stamp
- ② Sign for the ballot

- 3 Mark the ballot  $\rightarrow$  4 Cast the vote

## Labor costs

Printing ballots, shipping voting boxes, counting

## Experimental e-vote



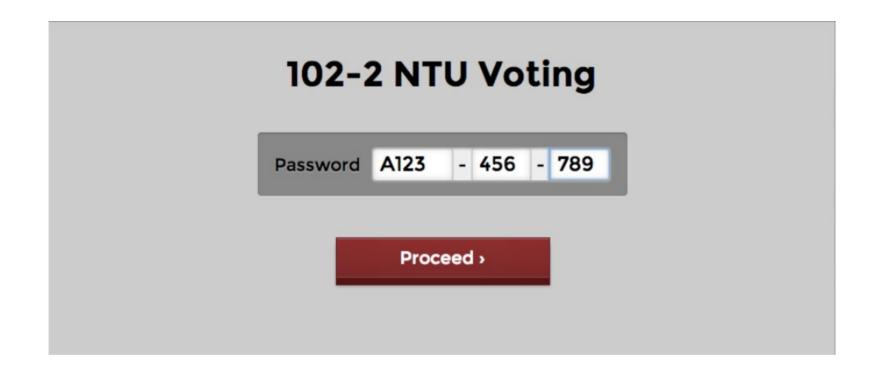
- 1 Examine student ID and current registration stamp
- ② Sign for the auth code

③ Vote through tablet



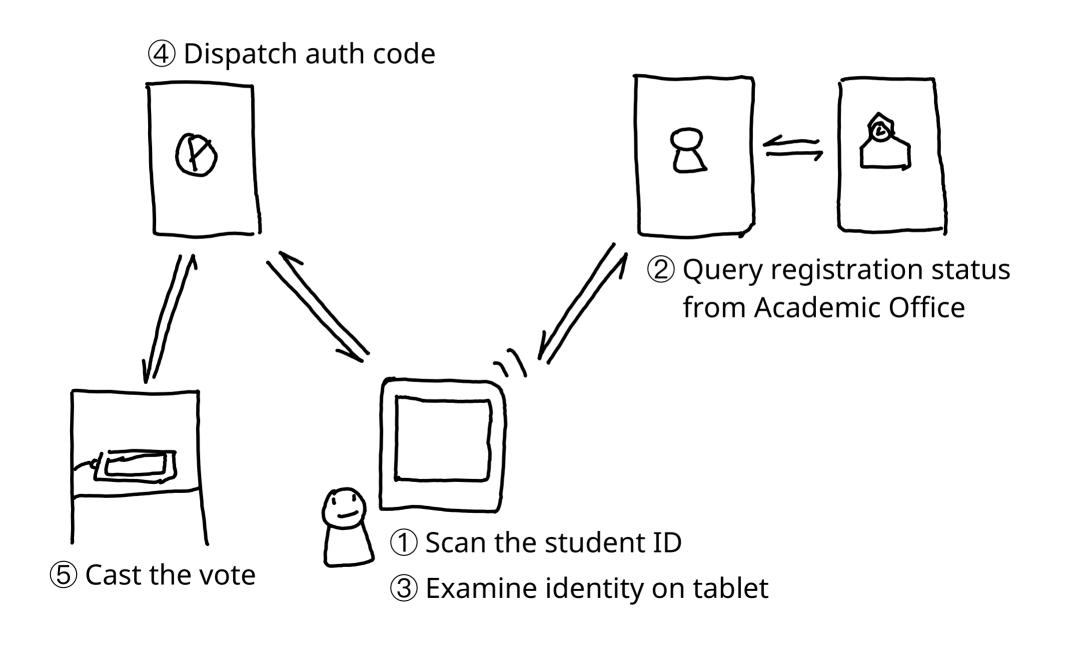
"I was called to do a vote system for your school's election next week"

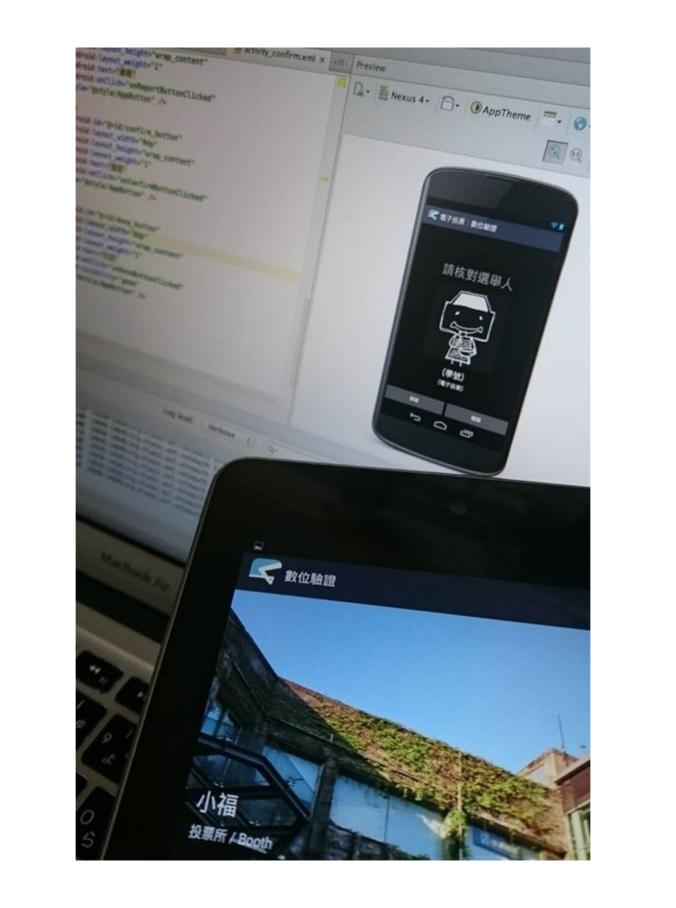
\*visible confusion\*



# Rethinking the Architecture

## Remodeled e-vote





## Improvements

- Student IDs are Mifare-based Taipei Metro
   EasyCards with additional sector information; ID numbers could be extracted from a genuine card.
- Incorporating with Academic Office records eliminates the need of examining the thenobsoleted registration stamps.
- Programmatically dispatching authorization codes eliminates manual typos and the risk of leakage.

## **Auditing process**

- Authorization codes are counted after election
- Every piece of log is retained
  - Server side: Authorization and dispatch requests
  - Voting station: network issues, abandoned votes
  - Numbers of used auth codes should match after calibration
- Prefile standard procedures to reduce risks

# Challenges & Adaptations



『可以投嗎?

#### **章籍 六都任你投**

-票嗎?

普通、秘密原則!

多久啊?

灌碼:D 約2min完成!

會開票嗎!!!

3 19:00 @高海拔的...

新生502!!

#### Step 1 拿出臺大學生證。

Step 2 選務人員確認你跟學生證上

長的一模模一樣樣! 然後用小平板"嗶嗶"!

Step 3 選務人員會告訴你該走去哪一個票亭

Step 4 進票亭, 摸摸螢幕... 按下開始!

Step 5 嘘...投票中。

Step 6 咦 投成功了XD 登出後離開~~

#### 用自己的選票 投自己的民主

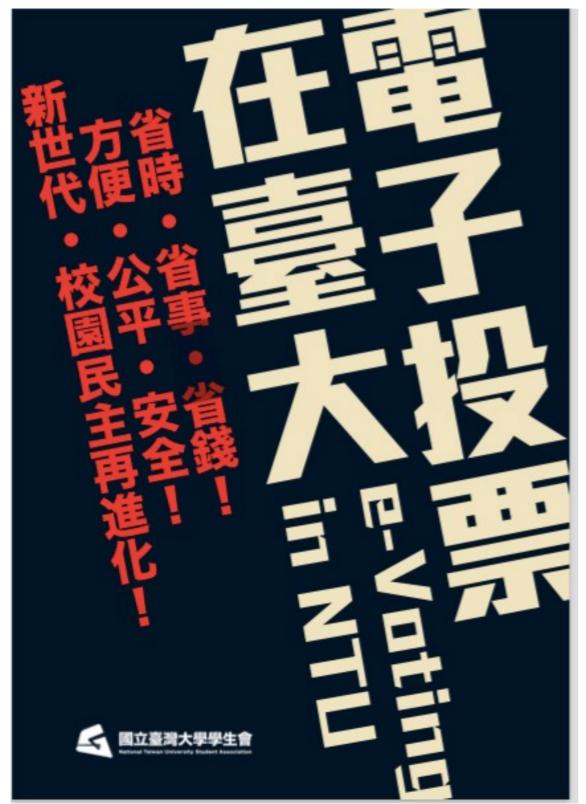


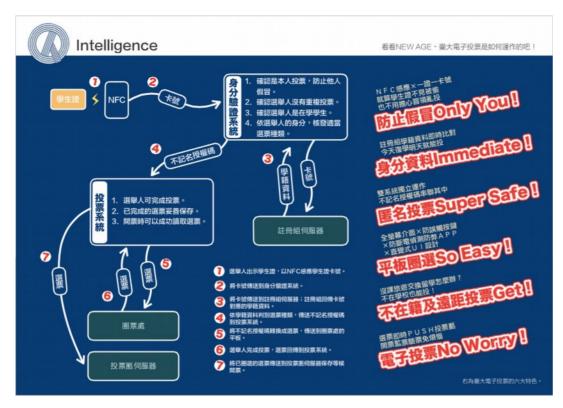








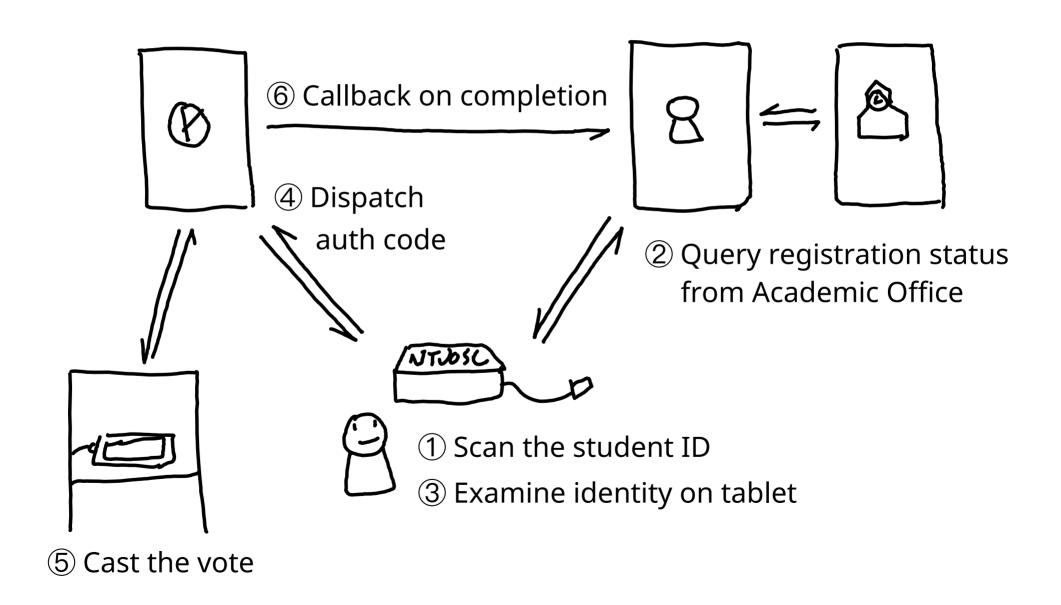






照片取自臺大學生會選委會粉專,原文於 2015/4/3 發佈。

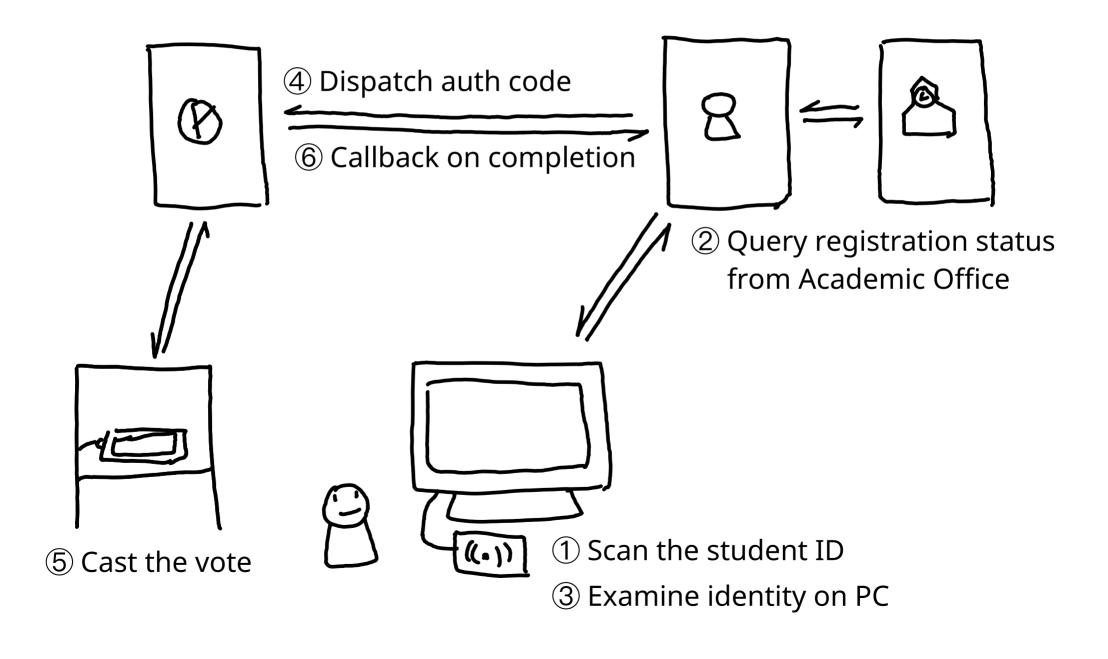
## Homebuilt hardware



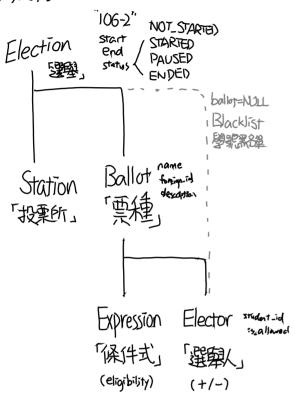


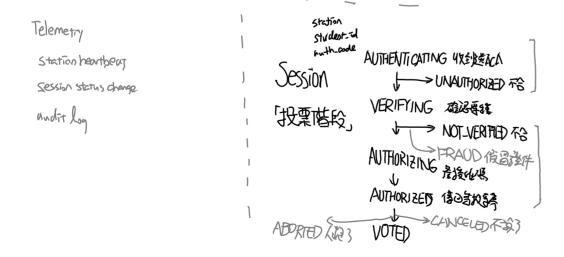
照片取自選務人員 Facebook ,原文於 2017/5/17 發佈。

## **Architecture shift**

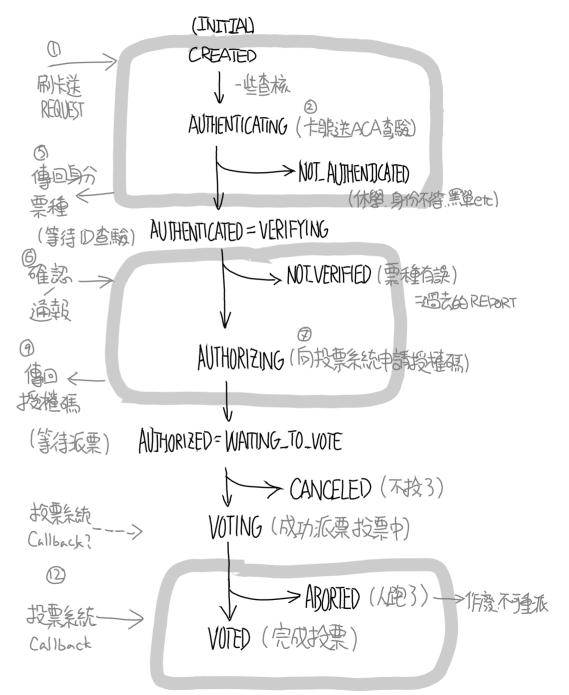


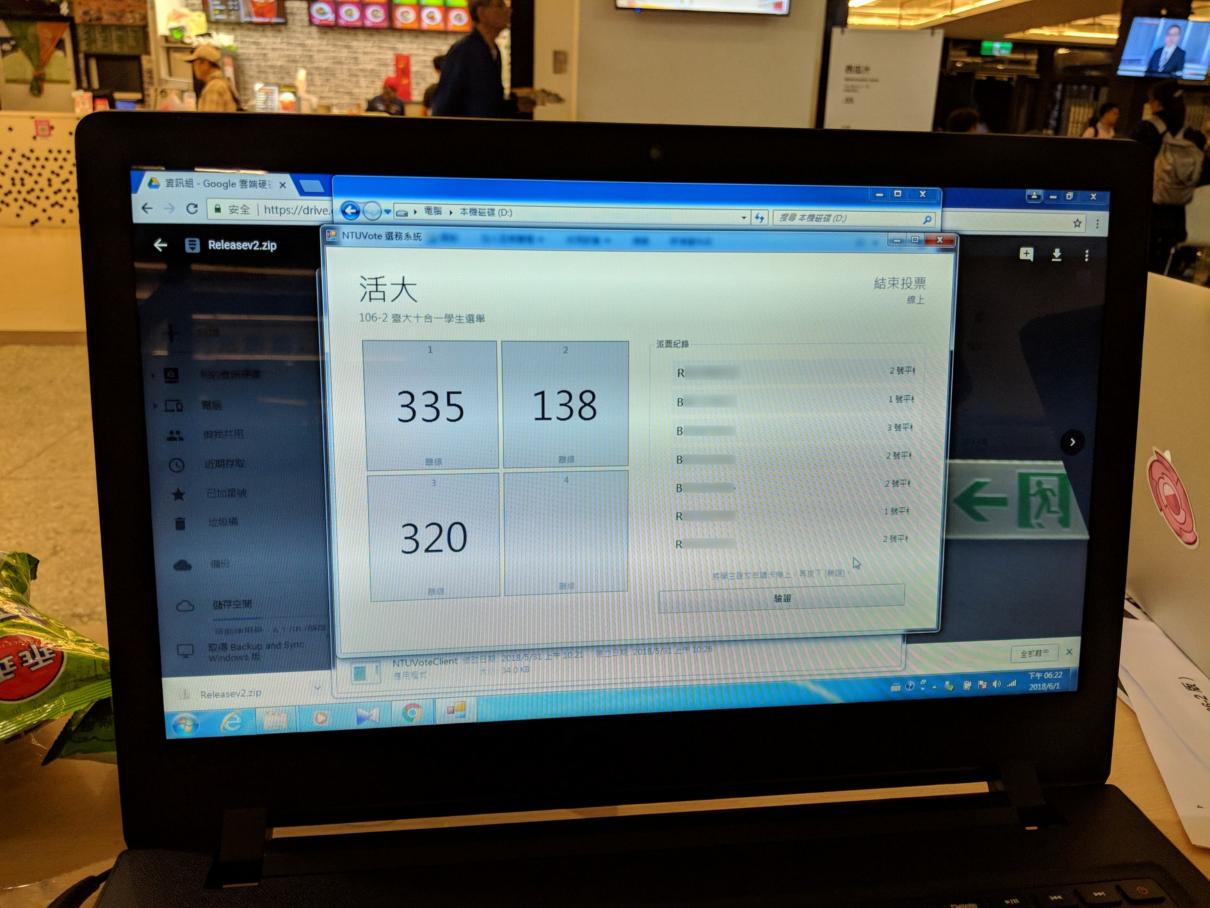
#### **射驗證系統**





#### Session lifecycle





## Findings

- Electronic voting greatly reduced the burden of establishing new voting stations – scaling become a matter of available budgets; skilled electoral staff could instruct and diagnose most of the issues.
- Pressure shifted toward development and operation end.
- Change of factors would induce risks and unwanted disturbances, especially when replacing working codes; yet stability is difficult to achieve without fully owning involving hardware and systems.

## Making things complex

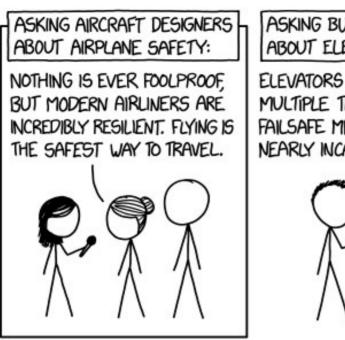
- *Election and Recall Act* allows casting vote remotely through preauthorized links; these applications are manually validated and processed.
- Unless fully automate the whole process, the distribution of such ballot is prone to error, and opens up potential electoral suit.
- The irreversible nature of election system make disaster recovery difficult if not impossible; only a margin of error could be calculated for court defense.

## Legal challenges

- In the first hour of Spring 2017 election, about 20% of the electors' IDs were rejected. The problem was quickly identified as a regression of sector format by subcontractor, and patch was issued before noon.
- EREC board decided to extend voting period for a day, which was later rejected by court decision.
- The court found that election administration were not entitled to pause, postpone, or extend election periods even under technical disturbances under current regulations.

## Future development?

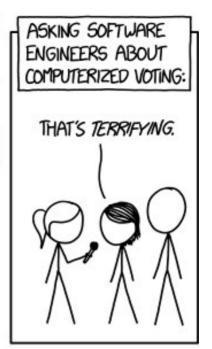
- Improving resilience
  - Hybrid (e-authentication) voting
  - Paper trail verification
  - Refer from academic papers
  - Better training, stabilize version, docker-ize?
- Thinking out of the box
  - Problem of regulation density
  - Technological due process



ASKING BUILDING ENGINEERS ABOUT ELEVATOR SAFETY:

ELEVATORS ARE PROTECTED BY MULTIPLE TRIED-AND-TESTED FAILSAFE MECHANISMS. THEY'RE NEARLY INCAPABLE OF FALLING.









xkcd: Voting Software by Randall Munroe. CC BY-NC 2.5.

## "We devote this university to the spirit of universe"

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Join the discussion
on GitHub!
rschiang/ntu-
vote-auth-server
```

## Thanks!

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